



Counterfeit Product Warning

DON'T BE FOOLED BY SHODDY IMITATORS!



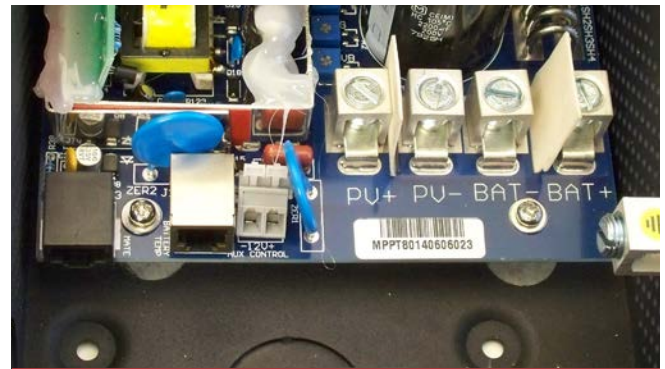
While obvious effort has been made to copy the exterior appearance and name of the **OutBack FLEXmax products**, the same care has not been taken in other aspects of the product including internal design, assembly and packaging.

Counterfeit Product Deficiencies:

- Poorly assembled products – plastic wedges used to fix fitment issues
- Use of inferior components and materials that can lead to early failure
- Use of “hot glue” to secure internal components instead of appropriate fasteners
- Substandard packaging and documentation
- Lack of certifications and agency approvals
- No published warranty information



Imitators use, what looks like, big globs of hot glue to secure components.



Imitators use inferior materials and construction that can lead to early failure.

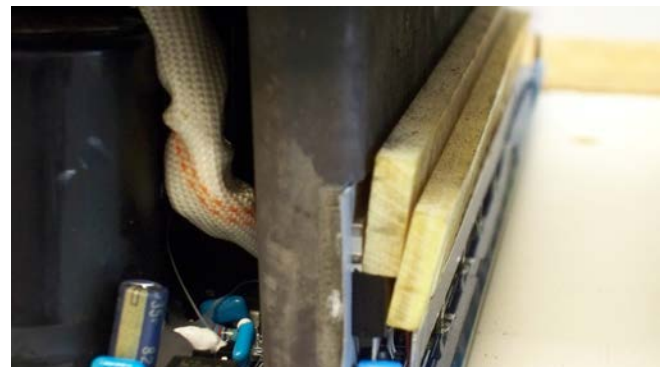
These deficiencies and general quality issues have compelled OutBack Power to issue this service bulletin and warning.



OutBack FLEXmax



IMPOSTER!



Poorly-assembled products use plastic wedges as a fix agent for spacing problems.



Worldwide Corporate Offices

Headquarter Germany

Hansastraße 8
D-91126 Schwabach
Tel: +49 9122 79889 0
Fax: +49 9122 79889 21
Mail: info@alpha-outback-energy.com

Eastern Europe

ee@alpha-outback-energy.com

Middle East

me@alpha-outback-energy.com

France and Benelux

fbnl@alpha-outback-energy.com

Spain

spain@alpha-outback-energy.com

Russia

russia@alpha-outback-energy.com

Africa

africa@alpha-outback-energy.com

Alpha and Outback Energy GmbH reserves the right to make changes to the products and information contained in this document without notice. Copyright © 2020 Alpha and Outback Energy GmbH. All Rights reserved.

For more information please visit www.alpha-outback-energy.com

(06/2020)